EVENT PRESS RELEASE

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FOR IMMEDIATE RELEASE

Technology partner Teleportivity set to stun with game-changing product launch at ISE 2019

Integrated Systems Europe - the world's largest exhibition for AV and systems integration professionals - never fails to make jaws drop with a veritable cornucopia of cutting-edge innovation and technology on display. And with Australian video-tech disruptors (and this year's technology partner) Teleportivity taking centre stage with a highly anticipated new product launch, ISE 2019 promises to be no exception.

Over the past two years, Teleportivity have been making headlines around the world with their revolutionary live video support system for business. The patent pending, live cloud video helpdesk communication system can be set up in minutes, to offer cutting edge functionality, and face-to-face support with the right person, at the right place, at the right time. Or, more simply put, a system that transforms even the most complicated customer interaction into a seamless and intuitive support network, able to be accessed and scaled by customer technicians from anywhere in the world.
As their tagline boldly states, 'wherever you are, so are we'. And with a platform like theirs, it's a promise that they're keeping with ease.

Now, it seems, Teleportivity are set to change the game once more. Today, Teleportivity announced that ISE 2019 would be the launch ground for their newest patent-pending product QRideo – a radical print-and-place QR code system, designed as a live video help desk solution, which allows customers to tap into Teleportivity's unparalleled support network without the need for calls or bespoke software downloads.
Says Teleportivity founder and CEO Adam Gottlieb, "QRideo promises to disrupt and revolutionise on-site support by transforming AV managed services and an array of other business verticals, which require human support. It not only completely optimises client interactions, but also provides new revenue streams for AV integrators and support-related organisations. Where better to launch a product like that than at an

event like this?"

Technical jargon aside, the premise behind QRideo (QR Video) is breathtakingly elegant in its simplicity. Picture that all-too-common scenario of being in a boardroom before a big meeting, when, unsurprisingly, you can't manage to get the AV system working. With time against you, you simply scan the QRideo code, discreetly placed in the room, and you're instantly connected to the perfect support person via live video to help. And if there's another issue, they can forward you on to the expert who can solve that one.
In short, QRideo is customer service on steroids.
And, while it's a lifesaver for clients, it's also a breath of fresh air for support companies. No more inefficient and unnecessary company house calls. No more overheads for on-site staff. QRideo and Teleportivity allows you to scale and deploy your workforce from anywhere in the world, quite literally, at the touch of a button.

Debuting at ISE 2019, Teleportivity will be deploying it's technology around the RAI Convention and Congress Centre, providing on-demand, proactive and reactive live human assistance for ISE exhibitors and guests. But, more importantly, giving them a taste, first-hand, of Teleportivity's highly optimised, revolutionised vision of the future of AV tech.

Experience Teleportivity's game-changing QRideo product launch at ISE 2019, from Feb 05 – 08.
Book your event tickets now.

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